

WOLVERHAMPTON FEDERATION OF TENANTS' ASSOCIATIONS CIC

Minutes of the Board Meeting held at 2.00 pm on Tuesday 21st May 2019 at Coven Lodge, Spring Valley.

Lal said that the meeting was not quorate so no decisions could be made.

Attendance: Bob Deacon, Ann Guest, Dave Cocker, Andrew Slater, Margaret Perry, Lal Salter, Jan Lycett WHs (part), Melissa Green (WCC) (part).

1. **Apologies:** John Pemberton, Mr Motawalla, Graham Childs, Marie Lane.
2. **Declarations of Interest:** None.
3. **Minutes of meeting 26th February 2019:** Agreed
4. **Matters arising:**
 - Lal said still no date as yet for personal safety training. Melissa offered to chase this up.
 - Lal said Near Neighbours has allocated project funding.
 - She said the contract with WCC has one more year to run, Melissa to speak to Mila about this to renegotiate.
 - Lal said she had responded to WCCs proposals to charge benefit claimants for support to manage their finances and expressed the Fed's concerns.
5. **Report back from last WHs Board meeting 1st March 2019:**

Jan said there was a report on the payment kiosks. She said that the WHs Board were concerned as to the impact on the business should the kiosk facilities be withdrawn. The WHs Board welcomed the review of the kiosks as the digital offer develops but as a longer term strategy. There was a report on recruitment of independent Board members, a report on the Business Plan which was agreed and a report on the revenue budget.
6. **Agenda for next WHs Board meeting 24th May 2019:**

Jan said a report is to go to the Board on the Risk Management Plan. It has been refreshed and links to the key aims of the organisation that includes keeping people safe in their homes. There was a discussion about fire safety in high rise and low rise flats.

Jan said there is a report on Community Development which builds on what WHs do already. It looks at how to increase numbers of people involved and working in partnerships with wider stakeholders within communities. She said they are to pilot officers to act as custodians in areas to be the point of contact for tenants. She said that tenant engagement should be embodied across the organisation and they will need to monitor the effectiveness of the strategy.

She said there are reports on complaints and there was a discussion about these. Lal said there was no tenant involvement in the stages as there had been in the past.

Jan said there is a report on an update on the progress with the high rise infrastructure programme and the fitting of sprinklers in the blocks. Ann asked about the position on leaseholders and Jan said there is no legal obligation to install sprinklers. Bob raised concerns as to individuals' safety being compromised. He

said the Government should take a lead on this. Jan said there is a report on employability, training and people development initiatives.

Jan and Melissa left the meeting at this point.

7. Report back from meetings:

- Andrew said he had attended the training led by TPAS on the Community Development Strategy. There was a discussion on the need to get more people involved and on concerns about the strategy.

8. Finance:

Lal referred members to the finance reports in their packs. These were noted.

9. Risk Register:

Lal referred members to the risk register in the packs. This was noted.

10. Progress against Service Plan 2019/20: Noted.

11. Progress against Business Plan 2019/20: Noted.

12. Update on plan to encourage new members: Noted.

13. Correspondence:

None.

14. AOB:

- It was said that the Board meeting on 11th June should go ahead.
- Andrew said that John had requested that Lal receive extra days leave in lieu of the fact that she has had no pay increase since working for the Fed. This to be discussed at the next meeting.
- Bob asked who had the portfolio for housing at the Council – Lal to investigate.
- Bob said he felt we should complain about the speaker for the April general meeting not attending.
- Lal said Mary will no longer be attending meetings as she has moved to Shareshill. Andrew said he is happy to pick her up should she wish to come to a meeting to say her goodbyes to members.